

Terms of Service

Effective Date: 13.05.2026

Last Updated: 13.05.2026

These Terms of Service apply to your access to and use of Tasi, including the Tasi user app, Tasi Biz merchant app, website, platform, and related services collectively referred to as “Tasi”, “the App”, “we”, “our”, or “us”.

By creating an account, accessing, or using Tasi, you agree to these Terms. If you do not agree, please do not use the App.

1. About Tasi

Tasi is a digital identity and engagement platform designed to help users create a verified profile, check in at participating locations, and communicate with participating merchants, organizations, or service providers. Tasi provides services for both individual users and merchants or participating businesses through separate app experiences.

Tasi may provide features including:

- account registration;
- identity verification;
- Tasi ID profile creation;
- check-in at participating locations;
- in-app chat;
- communication with merchants or participating service providers;
- notifications, updates, and service-related messages;
- profile and account management.

Tasi is currently provided for identity, check-in, communication, and customer engagement purposes only.

2. Eligibility

To use Tasi, you must:

- be legally able to enter into these Terms;
- provide accurate and complete registration information;
- use the App only for lawful purposes;
- comply with all applicable laws and regulations.

We may refuse, suspend, or terminate access if we believe that a user does not meet these requirements or has violated these Terms.

3. Account Registration

To use certain features of Tasi, you may need to create an account.

You agree to:

- provide accurate, current, and complete information;
- keep your account information updated;
- keep your login details secure;
- not allow another person to use your account;
- notify us immediately if you suspect unauthorized access to your account.

You are responsible for activities that occur under your account, unless caused by our failure to apply reasonable security measures.

4. Identity Verification and Tasi ID

Tasi may ask you to provide information or documents to verify your identity and create your Tasi ID.

This may include, where applicable:

- full name;
- phone number;

- email address;
- date of birth;
- profile photo;
- identification document;
- other information required for verification.

You agree that all information submitted for verification must be true, accurate, and belong to you.

We may approve, reject, suspend, or request additional information for a Tasi ID profile where necessary to protect the integrity, safety, or reliability of the platform.

A verified Tasi ID does not guarantee acceptance by every merchant, organization, or participating location. Each participating party may apply its own access, service, or verification requirements.

5. Check-In Features

Tasi may allow you to check in at participating locations, merchants, events, or service points.

By using the check-in feature, you understand that:

- your Tasi ID or selected profile information may be used to confirm your presence or identity at the participating location;
- the participating merchant or service provider may receive limited information necessary to support the check-in process;
- check-in records may be stored for security, operational, customer support, or service improvement purposes;
- you should only check in where you are authorized to do so.

You must not misuse the check-in feature, including by creating false check-ins, impersonating another person, or using another person's account.

6. Chat and Communication Features

Tasi may provide chat or communication features between users and participating merchants, organizations, or service providers.

You agree not to use chat or communication features to:

- send abusive, threatening, harassing, defamatory, or discriminatory content;
- send spam, scams, misleading information, or unauthorized promotions;
- share illegal, harmful, or offensive content;
- impersonate another person or organization;
- interfere with the normal operation of the App;
- collect information about other users without permission.

We may review, restrict, remove, or report content where required to maintain platform safety, comply with law, or enforce these Terms.

7. Merchant and Participating Service Interactions

Tasi may help users connect with merchants, businesses, organizations, or service providers.

Unless clearly stated otherwise, participating merchants and service providers are independent third parties. We are not responsible for:

- the quality of goods or services provided by third parties;
- third-party promises, offers, promotions, or service conditions;
- disputes between users and merchants;
- actions or omissions of third-party businesses.

Users and merchants are responsible for their own interactions and arrangements outside the App.

8. User Responsibilities

You agree that you will not:

- use Tasi for unlawful, fraudulent, harmful, or misleading purposes;
- provide false identity or profile information;
- create accounts for other people without authorization;
- impersonate another person, business, or organization;
- attempt to bypass verification or security controls;
- interfere with the operation, security, or availability of the App;
- upload malicious code, viruses, or harmful files;
- misuse chat, check-in, or communication features;
- violate the rights, privacy, or safety of others.

We may suspend or terminate accounts that violate these responsibilities.

9. Merchant Account Responsibilities

If you use Tasi as a merchant, business, or participating service provider, you agree to:

- provide accurate business or organization information;
- use Tasi only for legitimate business or service purposes;
- respect user privacy and personal data;
- use customer information only for authorized purposes;
- avoid misleading, abusive, or unauthorized communication;
- comply with applicable business, consumer protection, privacy, and data protection laws.

We may review, approve, reject, suspend, or remove merchant accounts where necessary to protect users, maintain platform trust, or comply with law.

10. Privacy and Personal Data

Your use of Tasi is also governed by our Privacy Policy.

The Privacy Policy explains how we collect, use, store, disclose, and protect personal information.

By using Tasi, you acknowledge that we may process your personal information as described in the Privacy Policy, including information used for account registration, identity verification, check-in, chat, security, compliance, and service improvement.

11. Notifications and Service Messages

Tasi may send you notifications or messages related to:

- account registration;
- identity verification;
- check-in activity;
- chat messages;
- service updates;
- security alerts;
- important platform notices;
- merchant or service-related communication.

You may be able to manage certain notification settings in your device or app settings. However, some service-related messages may be necessary for the operation and security of the App.

12. Security

We take reasonable steps to protect the App and user information. However, no digital platform can be guaranteed to be completely secure.

You are responsible for:

- keeping your account credentials confidential;
- using a secure device;

- updating your app when required;
- reporting suspicious activity;
- not sharing verification codes or login information with others.

If you believe your account has been accessed without authorization, you should contact us immediately.

13. Intellectual Property

Tasi, including its name, logo, design, software, content, features, and related materials, is owned by us or licensed to us.

You may not:

- copy, modify, distribute, sell, or lease any part of the App;
- reverse engineer or attempt to extract the source code;
- use our brand, logo, or materials without written permission;
- create a competing or misleading service using Tasi materials.

You are granted a limited, non-exclusive, non-transferable right to use the App for its intended purpose, subject to these Terms.

14. User Content

You may submit or upload content through the App, including profile information, images, messages, or other materials.

You are responsible for the content you provide.

By submitting content, you confirm that:

- you have the right to provide it;
- it is accurate where required;
- it does not violate any law or third-party rights;
- it does not contain harmful, abusive, illegal, or misleading material.

You grant us a limited right to use, store, display, process, and transmit such content as necessary to provide, operate, secure, and improve Tasi.

15. Platform Availability

We aim to keep Tasi available and reliable. However, we do not guarantee that the App will always be available, uninterrupted, error-free, or fully compatible with every device or network.

The App may be unavailable due to:

- maintenance;
- updates;
- technical issues;
- network problems;
- security events;
- events beyond our reasonable control.

We may modify, suspend, or discontinue any feature of the App where necessary.

16. Third-Party Services

Tasi may include links, integrations, or connections to third-party services.

We are not responsible for third-party websites, services, content, policies, or practices. Your use of third-party services may be subject to their own terms and privacy policies.

17. Account Suspension or Termination

We may suspend, restrict, or terminate your access to Tasi if:

- you violate these Terms;
- you provide false or misleading information;
- your account creates security, legal, or operational risk;
- you misuse identity, check-in, chat, or communication features;
- we are required to do so by law, regulation, or competent authority.

You may stop using Tasi at any time. You may also request account deletion, subject to any legal, security, operational, or recordkeeping requirements.

18. Disclaimer

Tasi is provided on an “as is” and “as available” basis.

To the maximum extent permitted by law, we do not make warranties that:

- the App will always be available or error-free;
- all information provided by users or merchants will be accurate;
- the App will meet every user expectation;
- third-party merchants or service providers will perform as expected.

Nothing in these Terms limits rights that cannot be excluded under applicable law.

19. Limitation of Liability

To the maximum extent permitted by law, we will not be liable for indirect, incidental, special, consequential, or punitive damages arising from your use of Tasi.

We are not responsible for losses caused by:

- your misuse of the App;
- unauthorized access caused by your failure to protect your account;
- inaccurate information provided by users or third parties;
- third-party merchant or service provider actions;
- device, network, or service interruptions beyond our reasonable control.

20. Changes to These Terms

We may update these Terms from time to time.

If we make material changes, we may notify you through the App, by email, or by other reasonable means.

Your continued use of Tasi after the updated Terms become effective means you accept the updated Terms.

21. Governing Law

These Terms are governed by the laws of **Solomon Islands**, unless otherwise required by applicable law.

Any dispute arising from or relating to these Terms or your use of Tasi will be handled by the competent courts or dispute resolution authorities in Solomon Islands, unless otherwise required by law.